

What does Descartes Dock Appointment Scheduling portal do?

Delivery Appointments

Suppliers delivering directly into Ocado CFCs will be responsible for **booking their deliveries** into the Descartes Dock Appointment Scheduling portal in line with business processes/rules.

For suppliers using third party hauliers, consolidators or freight forwarders, **your haulier will be able to book deliveries directly** in the Descartes Dock Appointment Scheduling portal.

Capacity Planning

All appointments and changes made by Suppliers and Hauliers in the Descartes Dock Appointment Scheduling portal **are communicated near real time**, which enables us to plan and resource the CFCs appropriately.

Delivery Amendments & Cancellations

Deliveries can and should be amended to ensure accurate delivery data is recorded in the system ahead of the delivery arriving, by:

- **Requesting a change** to the appointment if the delivery time needs to be rescheduled.
- **Updating the total pallet shipping quantity**, if it differs from the PO quantity.
- **Cancelling a delivery** that cannot be met.