Descartes Dock Appointment Scheduling Portal Terminology

Terminology	Description
Approved	A requested appointment is approved by the system.
Arrived	A delivery has arrived at the gate at its destination CFC.
Candidate POs	The box that copy and paste multiple PO-SKU numbers go into.
Check-In	A delivery has been recorded as arrived and keys have been handed in for tipping.
Check-Out	A delivery has been recorded as departed from its destination CFC.
Commodities - Ambient	Delivery contains only ambient goods.
Commodities - Bread	Delivery contains only bread products on bread tray rollers.
Commodities - Chilled	Delivery contains only chilled goods.
Commodities - Dual Temperature	Delivery contains both chilled and ambient stock on a trailer where a thermal barrier has been deployed.
Commodities - Frozen	Delivery contains only frozen goods.
Created (draft)	An appointment that has been created but is not yet complete.
DAS	Dock Appointment Scheduler System provided by Descartes.
Dashboard	The default tab in Descartes Dock Appointment Scheduling Portal is 'Dashboard' – this is your Inbox and you can customise what appointments show here.
DC	All references to a DC in this user guide relate to an Ocado CFC.
Minimum Service Duration	Appointments are granted in multiples of this unit. The service duration is also rounded off to the next multiple of this unit. By default, this value is set to 15 minutes.
Multiple PO Entry	The option of copying and pasting multiple POs (Purchase Orders) into an appointment for delivery.
PO	The purchase order containing number and details of what is included.
PO Early tolerance	Permissible duration of time an appointment can be booked before the scheduled appointment time dictated by Utopia without manual approval.
PO Late Tolerance	Permissible duration of time an appointment can be booked after the scheduled appointment time dictated by Utopia without manual approval.
Received	The total quantity of items that have been received in the destination CFC against the PO.
Requested Date	The date the delivery is due to be delivered.
Shell Appointment	A placeholder set up by the CFC team to specify the Supplier, time, days and regularity of a standing appointment.
Ship To	The destination CFC for your delivery.

Standard Appointment	Supplier/Haulier selects the time/date to book a delivery within the date tolerances.
Standing Appointments	Standing appointments are appointments that are reservations for future appointments. They reserve a block of time for a vendor delivery. Later, a Carrier can ask to deliver using one of these reserved times. Standing appointments do not require detailed data elements and are simple and fast to create. Standing appointments can only be created by a Coordinator.
Submitted	A requested appointment has not yet approved.
Unload Method – Double Decker	Delivery is to be made on a double deck LGV.
Unload Method – Double Stacked	Delivery is to be made on a single deck LGV with all pallets double stacked.
Unload Method – Single Stacked	Delivery is to be made on a single deck LGV with all pallets single stacked.
UOM - Bread Tray	The total number of stacks of bread trays to be delivered on the appointment.
UOM - Cage	The total number of cages to be delivered on the appointment.
UOM - Dollies	The total number of dollies to be delivered on the appointment (Frozen deliveries only).
UOM - Pallets	The total number of pallets to be delivered on the appointment.