

How do I reset my password to Descartes Dock Appointment Scheduling portal?

1. To reset your Descartes Dock Appointment Scheduling Portal password, select '**Forgot Password?!**' from the Descartes Dock Appointment Scheduling portal login screen. **The recover password screen will be displayed.**
2. Then either:

Enter the **recovery email** set in your user preferences to receive a temporary password.
OR
Enter your **Recovery Answer** and **New Password**.
3. Click **Save**.

Company Name:	<input type="text" value="Ocado"/>
Login Name:	<input type="text" value="OcadoCFCSTestSupplier"/>

Reset by E-mail

E-mail Address to Receive a Temporary Password*:	<input type="text"/>	<input type="button" value="SEND"/>
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*This e-mail address must match the e-mail address set for resetting password on User Profile Preferences or Login Credentials section.

OR

Reset by Recovery Q&A

Recovery Question:	<input type="text" value="Favorite animal?"/>
Recovery Answer:	<input type="text"/>
New Password:	<input type="text"/>
Confirm Password:	<input type="text"/>

What should I do if I can't login to Descartes Dock Appointment Scheduling portal?

If you are unable to log in with the details provided to you please contact inboundcompliance@ocado.com.