

Why has Descartes Dock Appointment Scheduling (DAS) portal been introduced across Ocado Group and what are the benefits for Suppliers and Hauliers?

Benefits for suppliers:

- **Control your delivery schedule** by selecting delivery appointments within predefined delivery windows.
- **Interact** directly with the scheduling system.
- **Provide better visibility** of inbound deliveries, especially 3PL/consolidators with multiple suppliers and POs ahead of arrival to CFCs.
- **Allow full visibility** of which POs are arriving with each delivery, with barcode scanning removing the necessity for hard copy delivery paperwork from being presented upon arrival at CFCs.
- Allow you to **manage appointments more efficiently** with our CFCs. e.g. For amendments to allocated delivery times or assigning purchase orders to both third-party hauliers and consolidators.
- **Deliver accurate on-time performance data** for carriers and hauliers, improving visibility through reporting to help suppliers to work with carriers and hauliers to improve delivery performance.
- Allow us to **better manage the inbound profile**, improve turnaround times and the rescheduling process to make it more efficient.
- **Improve the rebooking process** for failed supplier deliveries and allow us to offer earlier return times for redelivery, therefore improving turnaround times and reducing delays on sites.

Benefits for Hauliers:

- **Interact directly with the scheduling system**, when needing to book deliveries on behalf of Suppliers.
- Ability to **group Supplier orders together** and book for delivery in the same appointment.
- Ability to **amend delivery times** if schedules change.

Benefits for Ocado Group:

- **Better transparency of data** around deliveries, shared with Suppliers.
- **View near real-time information** about the deliveries and when they are expected each day.
- **More effective planning** of manpower to process deliveries at our CFCs.